



VISITOR SAFETY POLICIES - FLORIDA

Updated March 2023

The Arbor Company requires the following procedures for all visitors:

Guidelines

1. Visitors are allowed without restriction. However, we encourage anyone with cold, influenza, or COVID-19 symptoms or diagnosis to postpone non-urgent visits until fully recovered.
2. Sign in and complete the screening questionnaire which may include temperatures and/or questions about health status upon entering the community and before interacting with any staff, residents, family members or friends.
3. Comply with the infection control and education policies for visitors. Infection Control policies may require a visitor to wear Personal Protection Equipment (PPE) including properly wear a face mask and other necessary PPE and perform hand hygiene when visiting a resident under isolation precautions. Staff will provide directions on the proper use of PPE.
4. When visiting our community, you may wear a mask at your discretion. However, during periods of high community transmission based on CDC data, or during outbreaks, we may require face masks for visitors. Additionally, if you have symptoms, a positive test, or have been exposed to someone with COVID-19, we ask that you wear a mask. Disposable surgical grade masks are available at the front desk if you do not have one with you.
5. Hand sanitizer stations are placed throughout the community. Please use hand sanitizer regularly throughout your visit and whenever you touch objects such as doorknobs and elevator buttons. It is also a good idea to use hand sanitizer as you enter a resident's apartment and when leaving a resident's apartment.
6. Visitation hours will be 9 a.m. to 9 p.m. as per FS 429.28 (1)(d). Any visitation outside of those hours will be arranged by contacting the community front desk. There is no limit to the time allocated for visiting or number of visitors.
7. While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident and the visitor is permitted.

At times there may be circumstances which restrict Resident visitation, such as the presence of infectious diseases which may require limiting visitors based on local health department directives. In accordance with Florida Statute 408.823, the "No Patient Left Alone Act" requires The Arbor communities to address visitor policy that allows a Resident to have in-person visits by an Essential Caregiver during these circumstances. The visitation policies and procedures required by this statute must allow in-person visitation by Essential Caregivers in all of the following circumstances, unless the resident objects.

The Executive Director is responsible for ensuring that staff adhere to all policies and procedures.

End-of-Life Situations

1. A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
2. The resident is making one or more major medical decisions.
3. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
4. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
5. A resident under the care of Hospice services.